

Micro Tool Engineering, Inc.

REPAIRS AND SERVICING

Part I – Items to be Repaired / Serviced

Request No.: _____	Item	Qty	Part Number	Description
Include a copy of this form with the product and ship to: Micro Tool Engineering, Inc. 7575 Central Industrial Drive Riviera Beach, FL 33404				

Issued by: _____ Date: _____

Please note that Terms of Service in Part III must be accepted before any repairs or servicing can be performed.

Part II – Customer Information

Customer Name:	Phone:
Contact:	Fax:
PO No:	E-mail:
Bill To:	Ship To:

Details / Reason for Return:

Part III – Terms of Service – Non-Warranty Repairs and Servicing

Dear Customer:

As you may know, Amertek Medical, Inc. and Alton Design, LLC have sold their entire product line to C.R. Bard, Inc. As it is customary in such a sale, the new owner does not provide out of warranty service on products sold by the former owners. Micro Tool Engineering, Inc (“MTE”) is not affiliated with either Amertek, Alton or C.R. Bard, Inc. MTE is a FDA Registered Contract Manufacturer and manufactures medical devices under a contract with C.R. Bard, Inc. In order to offer continuous service on medical devices sold by Amertek and Alton, MTE is willing to provide factory repairs and servicing on the terms and conditions shown below. MTE thanks you for this opportunity to be of service to you.

Sincerely, Micro Tool Engineering, Inc.

Terms and Conditions; Limitation of Damages.

By signing below, the Customer acknowledges that MTE is providing repairs and servicing on out-of-warranty Amertek, Alton and C.R. Bard, Inc. products on a fee for service basis. Customer understands that MTE is not affiliated with Amertek Medical, Inc., Alton Design, LLC or C.R. Bard, Inc.; or any of their affiliates, partners, officers, employees, managers, owners, or shareholders (collectively “Amertek”, “Alton” or “Bard”). Customer agrees that MTE’s sole responsibility is to perform repairs and servicing in a professional manner and as per the FDA Quality System Regulations. Customer agrees that by providing such repairs and servicing, MTE is not assuming any duties or liabilities of Amertek, Alton or Bard, and shall not be considered a successor to, or an assignee of, Amertek, Alton or Bard. Customer agrees not to assert against MTE any claim he has or may have in the future against Amertek, Alton or Bard. Customer also agrees that MTE’s liability shall be limited to the amount of the fee paid for the services performed, and that MTE shall not be liable for incidental damages, consequential damages, loss of use damages, whether based on breach of contract, tort, negligence, or any other legal theory.

I certify that the above mentioned item(s) have been disinfected. Initial by: _____

Customer Signature: _____ Date: _____

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**ALL PART MUST BE DISINFECTED PRIOR TO SHIPMENT.
ITEMS RECEIVED CONTAMINATED WITH BLOOD OR OTHER BODILY
FLUID WILL BE SUBJECT TO A DISINFECTING / CLEANING CHARGE.**